Medicare Advantage (MA)
health maintenance organization (HMO)

Electronic claims filing

Humana's MA HMO plans
Humana's MA HMO claims can be filed electronically through various clearinghouses. Our preferred clearinghouses are Availity and Waystar/ZirMed. For both Availity and Waystar/ZirMed, the payer ID for claims is 61101 and the payer ID for encounters is 61102. Some clearinghouses may charge a service fee. Please contact your clearinghouse for more information.

Are preauthorization and notification required?

Preauthorization is required for in-network inpatient admissions (except urgent or emergent) and some outpatient procedures. The preauthorization list can be found at Humana.com/PAL. You also can contact Humana’s medical management team at 1-800-523-0023.

The claims and Customer Care telephone number is 1-800-4HUMANA (1-800-448-6262).

For copies of benefit summaries for any Humana Medicare Advantage plan, visit our website at Humana.com.

Do the following:
• Click on “Shop for plans.”
• Click on “Shop Medicare Advantage Plans.”
• Enter the patient’s ZIP code and click “Shop plans.”
• Select the patient’s county.
• Find the patient’s plan and click “View Details.”
• Scroll to the “Plan documents” box, and click on “Summary of Benefits.”

Humana Gold Plus® HMO (Individual Plan)

Note: As of today this PDF meets Compliance/CMS guidelines and could be subject to change at any time. Notification will be communicated if Compliance guidelines change. Thanks.

MEMBER NAME
Member ID: HXXXXXXXX
RxBIN: XXXXXX
RxPCN: XXXXXXXX
RxGRP: XXXXX
Plan (80840) 9140461101
Copayments
OFFICE VISIT: $XX
SPECIALIST: $XX
HOSPITAL EMERGENCY: $XX
CARD ISSUED: MM/DD/YYYY

Please visit us at Humana.com