

Centers for Medicare & Medicaid Services (CMS)

Star Ratings measures

Healthcare Effectiveness Data and Information Set (HEDIS®)

ABA	Adult Body Mass Index Assessment
ART	Anti-Rheumatic Drug Therapy for Rheumatoid Arthritis
BCS	Breast Cancer Screening
COA	Care for Older Adults
FSA	COA Functional Status Assessment
MDR	COA Medication Review
PNS	COA Pain Screening
COL	Colorectal Cancer Screening
CDC	Comprehensive Diabetes Care
HBA	CDC Blood Sugar Controlled
EYE	CDC Eye Exam
NEPH	CDC Kidney Disease Monitoring
CBP	Controlling Blood Pressure
MRP	Medication Reconciliation Post-Discharge
OMW	Osteoporosis Management in Women Who Had a Fracture
PCR	Plan All-Cause Readmissions*
SNP	Special Needs Plan Care Management
SPC	Statin Therapy for Patients with Cardiovascular Disease

Consumer Assessment of Healthcare Providers and Systems (CAHPS®)

FLU	Annual Flu Vaccine
CC	Care Coordination
CS	Customer Service
GACQ	Getting Appointments and Care Quickly
GNC	Getting Needed Care
RHCQ	Overall Rating of Health Care Quality
RHP	Overall Rating of Health Plan
GNRx	Getting Needed Prescription Drugs (Part D)
RDP	Overall Rating of Drug Plan (Part D)

Independent review entities (IRE)

AAF	Appeals Auto-Forward (Part D)
AU	Appeals Upheld (Part D)
PTD	Plan Making Timely Decisions About Appeals (Part C)
RAD	Reviewing Appeals Decisions (Part C)

CMS (Part C)

FLIC	Call Center – Foreign Language Interpreter and TTY/TDD Availability
CHP	Complaints About the Health Plan
HPQI	Health Plan Quality Improvement
MLPC	Members Choosing to Leave the Plan

CMS (Part D)

FLID	Call Center – Foreign Language Interpreter and TTY/TDD Availability
CHP	Complaints About the Drug Plan
DPQI	Drug Plan Quality Improvement
MPF	Medicare Plan Finder Accuracy
CMR	Medication Therapy Management (MTM) Program: Completion Rate for Comprehensive Medication Review (CMR)
MLPD	Members Choosing to Leave the Plan

Patient safety

MAC	Medication Adherence for Cholesterol (Statins)
MAD	Medication Adherence for Diabetes Medications
MAH	Medication Adherence for Hypertension (Renin-Angiotensin System [RAS] Antagonists)
SUPD	Statin Use in Persons with Diabetes

*Measure temporarily moving to display page due to substantive changes. PCR will return for measurement year 2021.