CMS PART C AND D STAR RATINGS CUT-POINT TREND

CYCLE OF MEASUREMENT – RESULTS – PAYMENT

Bonuses year 2021 began with HOS baseline
HOS activities do not impact BY2021
HOS follow-up & measure year 2019 begins 1/1
CAHPS survey & MY19 reporting underway
Rating on Medicare Plan Finder
Quality bonus paid to health plans

2017 2018 2019 2020 2021 2022
Bonuses year 2022 began
HOS survey gap year
MY19 began
CAHPS survey MY19 reporting
Rating on Medicare Plan Finder
Bonus paid

2018 2019 2020 2021 2022 2023
Bonuses year 2023 began
HOS survey gap year
MY20 began
CAHPS survey MY20 reporting
Rating on Medicare Plan Finder
Bonus paid

UNDERSTANDING THE REPORT
• Historical information is provided on various measures that may be influenced by physicians and other healthcare providers.
• Healthcare Effectiveness Data and Information Set (HEDIS®), Patient Safety, Centers for Medicare & Medicaid Services (CMS), Consumer Assessment of Healthcare Providers and Systems (CAHPS®) and Health Outcomes Survey (HOS) dimensions are represented.
• Three years of data for both 4- and 5-star measures are included.

IMPORTANT INSIGHTS
With BY21, there are a number of measures that stabilized with 5-star levels matching those of BY19. However, as the years progress, the baseline for most measures to achieve a 4- or 5-star rating has increased. The measures listed here have experienced 4-star level increases greater than 5% from bonus year 2019 to bonus year 2021.

<table>
<thead>
<tr>
<th>Measure</th>
<th>Bonus year 2019</th>
<th>Bonus year 2021</th>
</tr>
</thead>
<tbody>
<tr>
<td>Care for Older Adults – Functional Status Assessment (COA–FSA)</td>
<td>78%</td>
<td>85%</td>
</tr>
<tr>
<td>Medication Reconciliation Post-Discharge (MRP)</td>
<td>55%</td>
<td>71%</td>
</tr>
<tr>
<td>MTM Program Completion Rate for Comprehensive Medication Review (CMR)</td>
<td>59%</td>
<td>79%</td>
</tr>
</tbody>
</table>

Source of measure pass rates and weights:
www.cms.gov/Medicare/Prescription-Drug-Coverage/PrescriptionDrugCovGenIn/PerformanceData.html
THREE-YEAR TREND ANALYSIS
Many of the measures trending in an upward direction relate to managing long-term conditions and prescription drug quality. This is an indicator that CMS has higher expectations of Medicare Advantage Organizations (MAOs), such as Humana, to improve the health outcomes of members selecting our health plans.

DISPLAY MEASURE AWARENESS
CMS has moved two HEDIS measures to the display page—Controlling Blood Pressure (CBP) and Plan All-Cause Readmissions (PCR). Both of these measures are triple-weighted and it will be important to make these measures a priority when they return to the Star Ratings Program—CBP in MY20 and PCR in MY21.

It can be more difficult to improve pass rates for these measures as they are outcome measures requiring more care coordination with the patients versus process measures assessing the occurrence of preventive screenings.

NEW MEASURE AWARENESS
Measures new to the Star Ratings Program—or on display—have NA populated instead of a percentage. This indicates the measure did not impact Star ratings for that bonus year and therefore, there are no cut points for accomplishing 4- or 5-star levels.

Example: Statin Therapy for Patients With Cardiovascular Disease

<table>
<thead>
<tr>
<th>Measure</th>
<th>Bonus year</th>
<th>New/display</th>
<th>Measure period</th>
</tr>
</thead>
<tbody>
<tr>
<td>Controlling Blood Pressure (CBP)</td>
<td>BY21</td>
<td>Display</td>
<td>1/1/2018 to 12/31/2018</td>
</tr>
<tr>
<td>Statin Therapy for Patients With Cardiovascular Disease (SPC)</td>
<td>BY19</td>
<td>New</td>
<td>1/1/2016 to 12/31/2016</td>
</tr>
<tr>
<td>Statin Use in Persons With Diabetes (SUPD)</td>
<td>BY19</td>
<td>New</td>
<td>1/1/2016 to 12/31/2016</td>
</tr>
</tbody>
</table>