

Follow-Up After Emergency Department Visit for Substance Use (FUA)

Follow-Up After Emergency Department Visit for Substance Use is one of the National Committee for Quality Assurance (NCQA) Healthcare Effectiveness Data and Information Set (HEDIS®) measures. Health plans use this measure to evaluate themselves and the services provided by healthcare professionals. Humana encourages its members to communicate with you and be engaged in their follow-up care and medication management.

Measure at a glance

- **Measure abbreviation:** FUA
- **Measurement period:** Jan. 1 to Dec. 1 of the measurement year
- **Eligible population:** Commercial, Medicaid and Medicare patients 13 and older who had an emergency department (ED) visit with a principal diagnosis of substance use disorder (SUD), or any diagnosis of drug overdose for which there was follow-up care.

Assessment phases for measurement year

Performance is assessed using claims-based data. Two rates are reported:

1. The percentage of ED visits for which the patient received follow-up care within 30 days of the ED visit (31 total days)
2. The percentage of ED visits for which the patient received follow-up care within seven days of the ED visit (eight total days)

Measure best practices

1. Schedule an appointment for the patient within seven days of the ED visit.
2. If the patient is not seen within seven days after the ED visit, schedule a follow-up within 30 days of the ED visit.
3. Discuss co-occurring conditions to address additional health concerns and potential barriers.



Additional SUD information and resources

- A variety of evidence-based drug abuse screening tools for use with adolescents and adult is available [here](#).
- Contact Humana to request a care coordinator who can help your patient navigate the healthcare system and link him/her to in-network behavioral health providers.
 - Commercial Customer Service: **800-448-6262**
 - Medicare Customer Service: **800-457-4708**
 - Humana Healthy Horizons in Florida: **800-477-6931**
 - Illinois Duals/Medicaid: **800-787-3311**
 - Humana Healthy Horizons in Kentucky: **800-444-9137**
 - Humana Healthy Horizons in Louisiana: **800-448-3810**
 - Humana Healthy Horizons in Ohio: **877-856-5707**
 - Humana Healthy Horizons in South Carolina: **866-432-0001**

NCQA Copyright Notice and Disclaimer

The HEDIS® measure specifications were developed by and are owned by NCQA. HEDIS measure specifications are not clinical guidelines and do not establish a standard of medical care. NCQA makes no representations, warranties, or endorsement about the quality of any organization or physician that uses or reports performance measures and NCQA has no liability to anyone who relies on such measure specifications. NCQA holds a copyright in these materials and can rescind or alter these materials at any time. These materials may not be modified by anyone other than NCQA. Use of the Rules for Allowable Adjustments of HEDIS to make permitted adjustments of the materials does not constitute a modification. Any commercial use and/or internal or external reproduction, distribution and publication must be approved by NCQA and is subject to a license at the discretion of NCQA. Any use of the materials to identify records or calculate measure results, for example, requires a custom license and may necessitate certification pursuant to NCQA's Measure Certification Program. Reprinted with permission by NCQA. © 2022, NCQA, all rights reserved.

Limited proprietary coding is contained in the measure specifications for convenience. NCQA disclaims all liability for use or accuracy of any third-party code values contained in the specifications.

The full text of this notice and disclaimer is available [here](#).

Humana Disclaimer

Links to various other websites from this site are provided for your convenience only and do not constitute or imply endorsement by Humana, Inc. or its subsidiaries of these sites, any products, views, or services described on these sites, or of any other material contained therein. Humana disclaims responsibility for their content and accuracy.

The information in this flyer reflects HEDIS specifications but is not meant to preclude clinical judgment. Treatment decisions should always be based on the clinical judgment of the physician or other healthcare provider.