



## Drug recall notice for Natpara

The manufacturer of NATPARA, a drug used to treat hypocalcemia in patients with hypoparathyroidism as an adjunct to calcium and vitamin D supplementation<sup>1</sup>, is issuing a recall of all doses on the market because of a potential issue related to rubber particulates originating from the rubber septum of the NATPARA cartridge. During the 14-day NATPARA treatment period, the septum is punctured by a needle each day to obtain the daily dosage of medicine solution. When the septum is repeatedly punctured, it is possible that small rubber fragments may detach into the cartridge.<sup>2</sup>

What this means for you:

- It is important that you do not abruptly stop taking your medication. Contact your doctor to discuss safe discontinuation of NATPARA.
- To determine if a specific product has been recalled, patients should look at the drug name and company name on the label of their prescription. If the information is not on the bottle, patients should contact the pharmacy that dispensed the medicine.
- If you take NATPARA, talk to your doctor or healthcare provider about your treatment options.
- Due to removal of this drug from the market, we have listed an alternative called calcitriol.
- For any general questions regarding the recall of this product, please contact a Takeda OnePath patient support manager at **1-866-888-0660**. Live agent calls will be received Monday – Friday from 8:30 a.m. – 8 p.m., Eastern time.
- Adverse reactions or quality problems experienced with the use of this product may be reported to the FDA's MedWatch Adverse Event Reporting program online, by regular mail, by fax or by phone.
  - Online: Complete and submit the report: <https://www.fda.gov/node/360543> and select Information on Reporting by Customers then select Report Online.
  - Regular mail or fax: Download form at <https://www.fda.gov/node/360547> and elect Form FDA 3500B- Voluntary Reporting for Consumers.
  - Call: 1-800-332-1088 to request a reporting form, then complete and return to the address on the pre-addressed form, or submit by fax to 1-800-FDA-0178.

If you have questions about this medicine or the recall, please talk to your doctor or

pharmacist. You may also call the number on the back of your Humana member ID card. Our automated phone system may answer your call on Saturdays, Sundays and some public holidays. Please leave your name and telephone number and we will call you back by the end of the next business day. For 24-hour service, you can sign into MyHumana, your personal, secure online account on Humana.com, to search for other medicine that your plan covers.

#### References

<sup>1</sup>US Recall of Natpara for Injection: Takeda Voluntary Recall Announcement

<sup>2</sup>Natpara Full Prescribing Information

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At Humana, it is important you are treated fairly.

- You may file a complaint, also known as a grievance:

If you need help filing a grievance, call the number on your ID card or if you use a **TTY**, call **711**.

Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at

Complaint forms are available at <https://www.hhs.gov/ocr/office/file/index.html>.


Call the number on your ID card (TTY: 711)

Language assistance services, free of charge, are available to you.

ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you. Call the number on your ID card (**TTY: 711**)... ATENCION: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al número que figura en su tarjeta de identificación (**TTY: 711**)...

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ID  **스페 한**, **표범 째**, **웅 험**, **흥키키퐁** (TTY: 711) PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari

kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tawagan ang numero na nasa iyong ID card **(TTY: 711)**... BHv1MAHv1E: Ec.1: BI rOBOP1:Te Ha pyccKOM fI3IKe. TO BaM AOcTynHI 6ecn.aTHIe yc.vr.1:

непeBOAa. Ha6ep1;Te HOMep, yKa3aHHI Ha Bawe KapTO4Ke-yAOCTOBepeH1;1; **(Te1eTaMn: 711)**...

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele nimewo ki sou kat idantite manm ou **(TTY: 711)**... ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont

proposes gratuitement. Appelez le numero figurant sur votre carte de membre **(ATS: 711)**... UWAGA: Jezeli m6wiesz po polsku, mozesz skorzystac z bezplatnej pomocy i zywkowej. Prosz6 zadzwonic pod numer podany

na karcie identyfikacyjnej (**TTY: 711**)... ATEN<AO: Se fala portugues, encontram-se disponfveis servicos lingufsticos,

gr. tis. Ligue para o numero presente em seu cartao de identificacao **(TTY: 711)**... **ATTENZIONE:** In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero che

appare sulla tessera identificativa (**TTY: 711**)... ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Wählen Sie die Nummer, die sich auf Ihrer Versicherungskarte

befindet (TTY: 711)... 峣蹊\*𪛗. 僂𢇈𦉳𦉰𦉱𦉲𦉳𦉴𦉵𦉶𦉷𦉸𦉹𦉺𦉻𦉼𦉽𦉾𦉿𦊀𦊁𦊂𦊃𦊄𦊅𦊆𦊇𦊈𦊉𦊊𦊋𦊌𦊍𦊎𦊏𦊐𦊑𦊒𦊓𦊔𦊕𦊖𦊗𦊘𦊙𦊚𦊛𦊜𦊝𦊞𦊟𦊠𦊡𦊢𦊣𦊤𦊥𦊦𦊧𦊨𦊩𦊪𦊫𦊬𦊭𦊮𦊯𦊰𦊱𦊲𦊳𦊴𦊵𦊶𦊷𦊸𦊹𦊺𦊻𦊼𦊽𦊾𦊿𦋀𦋁𦋂𦋃𦋄𦋅𦋆𦋇𦋈𦋉𦋊𦋋𦋌𦋍𦋎𦋏𦋐𦋑𦋒𦋓𦋔𦋕𦋖𦋗𦋘𦋙𦋚𦋛𦋜𦋝𦋞𦋟𦋠𦋡𦋢𦋣𦋤𦋥𦋦𦋧𦋨𦋩𦋪𦋫𦋬𦋭𦋮𦋯𦋰𦋱𦋲𦋳𦋴𦋵𦋶𦋷𦋸𦋹𦋺𦋻𦋼𦋽𦋾𦋿𦌀𦌀𦌁𦌂𦌃𦌄𦌅𦌆𦌇𦌈𦌉𦌊𦌋𦌌𦌍𦌎𦌏𦌐𦌑𦌒𦌓𦌔𦌕𦌖𦌗𦌘𦌙𦌚𦌛𦌜𦌝𦌞𦌟𦌠𦌡𦌢𦌣𦌤𦌥𦌦𦌧𦌨𦌩𦌪𦌫𦌬𦌭𦌮𦌯𦌰𦌱𦌲𦌳𦌴𦌵𦌶𦌷𦌸𦌹𦌺𦌻𦌼𦌽𦌾𦌿𦍀𦍁𦍂𦍃𦍄𦍅𦍆𦍇𦍈𦍉𦍊𦍋𦍌𦍍𦍎𦍏𦍐𦍑𦍒𦍓𦍔𦍕𦍖𦍗𦍘𦍙𦍚𦍛𦍜𦍝𦍞𦍟𦍠𦍡𦍢𦍣𦍤𦍥𦍦𦍧𦍨𦍩𦍪𦍫𦍬𦍭𦍮𦍯𦍰𦍱𦍲𦍳𦍴𦍵𦍶𦍷𦍸𦍹𦍺𦍻𦍼𦍽𦍾𦍿𦎀𦎁𦎂𦎃𦎄𦎅𦎆𦎇𦎈𦎉𦎊𦎋𦎌𦎍𦎎𦎏𦎐𦎑𦎒𦎓𦎔𦎕𦎖𦎗𦎘𦎙𦎚𦎛𦎜𦎝𦎞𦎟𦎠𦎡𦎢𦎣𦎤𦎥𦎦𦎧𦎨𦎩𦎪𦎫𦎬𦎭𦎮𦎯𦎰𦎱𦎲𦎳𦎴𦎵𦎶𦎷𦎸𦎹𦎺𦎻𦎼𦎽𦎾𦎿𦏀𦏁𦏂𦏃𦏄𦏅𦏆𦏇𦏈𦏉𦏊𦏋𦏌𦏍𦏎𦏏𦏐𦏑𦏒𦏓𦏔𦏕𦏖𦏗𦏘𦏙𦏚𦏛𦏜𦏝𦏞𦏟𦏠𦏡𦏢𦏣𦏤𦏥𦏦𦏧𦏨𦏩𦏪𦏫𦏬𦏭𦏮𦏯𦏰𦏱𦏲𦏳𦏴𦏵𦏶𦏷𦏸𦏹𦏺𦏻𦏼𦏽𦏾𦏿𦐀𦐁𦐂𦐃𦐄𦐅𦐆𦐇𦐈𦐉𦐊𦐋𦐌𦐍𦐎𦐏𦐐𦐑𦐒𦐓𦐔𦐕𦐖𦐗𦐘𦐙𦐚𦐛𦐜𦐝𦐞𦐟𦐠𦐡𦐢𦐣𦐤𦐥𦐦𦐧𦐨𦐩𦐪𦐫𦐬𦐭𦐮𦐯𦐰𦐱𦐲𦐳𦐴𦐵𦐶𦐷𦐸𦐹𦐺𦐻𦐼𦐽𦐾𦐿𦑀𦑁𦑂𦑃𦑄𦑅𦑆𦑇𦑈𦑉𦑊𦑋𦑌𦑍𦑎𦑏𦑐𦑑𦑒𦑓𦑔𦑕𦑖𦑗𦑘𦑙𦑚𦑛𦑜𦑝𦑞𦑟𦑠𦑡𦑢𦑣𦑤𦑥𦑦𦑧𦑨𦑩𦑪𦑫𦑬𦑭𦑮𦑯𦑰𦑱𦑲𦑳𦑴𦑵𦑶𦑷𦑸𦑹𦑺𦑻𦑼𦑽𦑾𦑿𦒀𦒁𦒂𦒃𦒄𦒅𦒆𦒇𦒈𦒉𦒊𦒋𦒌𦒍𦒎𦒏𦒐𦒑𦒒𦒓𦒔𦒕𦒖𦒗𦒘𦒙𦒚𦒛𦒜𦒝𦒞𦒟𦒠𦒡𦒢𦒣𦒤𦒥𦒦𦒧𦒨𦒩𦒪𦒫𦒬𦒭𦒮𦒯𦒰𦒱𦒲𦒳𦒴𦒵𦒶𦒷𦒸𦒹𦒺𦒻𦒼𦒽𦒾𦒿𦓀𦓁𦓂𦓃𦓄𦓅𦓆𦓇𦓈𦓉𦓊𦓋𦓌𦓍𦓎𦓏𦓐𦓑𦓒𦓓𦓔𦓕𦓖𦓗𦓘𦓙𦓚𦓛𦓜𦓝𦓞𦓟𦓠𦓡𦓢𦓣𦓤𦓥𦓦𦓧𦓨𦓩𦓪𦓫𦓬𦓭𦓮𦓯𦓰𦓱𦓲𦓳𦓴𦓵𦓶𦓷𦓸𦓹𦓺𦓻𦓼𦓽𦓾𦓿𦔀𦔁𦔂𦔃𦔄𦔅𦔆𦔇𦔈𦔉𦔊𦔋𦔌𦔍𦔎𦔏𦔐𦔑𦔒𦔓𦔔𦔕𦔖𦔗𦔘𦔙𦔚𦔛𦔜𦔝𦔞𦔟𦔠𦔡𦔢𦔣𦔤𦔥𦔦𦔧𦔨𦔩𦔪𦔫𦔬𦔭𦔮𦔯𦔰𦔱𦔲𦔳𦔴𦔵𦔶𦔷𦔸𦔹𦔺𦔻𦔼𦔽𦔾𦔿𦕀𦕁𦕂𦕃𦕄𦕅𦕆𦕇𦕈𦕉𦕊𦕋𦕌𦕍𦕎𦕏𦕐𦕑𦕒𦕓𦕔𦕕𦕖𦕗𦕘𦕙𦕚𦕛𦕜𦕝𦕞𦕟𦕠𦕡𦕢𦕣𦕤𦕥𦕦𦕧𦕨𦕩𦕪𦕫𦕬𦕭𦕮𦕯𦕰𦕱𦕲𦕳𦕴𦕵𦕶𦕷𦕸𦕹𦕺𦕻𦕼𦕽𦕾𦕿𦖀𦖁𦖂𦖃𦖄𦖅𦖆𦖇𦖈𦖉𦖊𦖋𦖌𦖍𦖎𦖏𦖐𦖑𦖒𦖓𦖔𦖕𦖖𦖗𦖘𦖙𦖚𦖛𦖜𦖝𦖞𦖟𦖠𦖡𦖢𦖣𦖤𦖥𦖦𦖧𦖨𦖩𦖪𦖫𦖬𦖭𦖮𦖯𦖰𦖱𦖲𦖳𦖴𦖵𦖶𦖷𦖸𦖹𦖺𦖻𦖼𦖽𦖾𦖿𦗀𦗁𦗂𦗃𦗄𦗅𦗆𦗇𦗈𦗉𦗊𦗋𦗌𦗍𦗎𦗏𦗐𦗑𦗒𦗓𦗔𦗕𦗖𦗗𦗘𦗙𦗚𦗛𦗜𦗝𦗞𦗟𦗠𦗡𦗢𦗣𦗤𦗥𦗦𦗧𦗨𦗩𦗪𦗫𦗬𦗭𦗮𦗯𦗰𦗱𦗲𦗳𦗴𦗵𦗶𦗷𦗸𦗹𦗺𦗻𦗼𦗽𦗾𦗿𦘀𦘁𦘂𦘃𦘄𦘅𦘆𦘇𦘈𦘉𦘊𦘋𦘌𦘍𦘎𦘏𦘐𦘑𦘒𦘓𦘔𦘕𦘖𦘗𦘘𦘙𦘚𦘛𦘜𦘝𦘞𦘟𦘠𦘡𦘢𦘣𦘤𦘥𦘦𦘧𦘨𦘩𦘪𦘫𦘬𦘭𦘮𦘯𦘰𦘱𦘲𦘳𦘴𦘵𦘶𦘷𦘸𦘹𦘺𦘻𦘼𦘽𦘾𦘿𦙀𦙁𦙂𦙃𦙄𦙅𦙆𦙇𦙈𦙉𦙊𦙋𦙌𦙍𦙎𦙏𦙐𦙑𦙒𦙓𦙔𦙕𦙖𦙗𦙘𦙙𦙚𦙛𦙜𦙝𦙞𦙟𦙠𦙡𦙢𦙣𦙤𦙥𦙦𦙧

...(TTY: 711) ,yi

D77 baa ak0 n7n7zin: D77 saad bee y1n7[ti'go Diné Bizaad, saad bee 1k1'1n7da'1wo'd66', t'11 jii'eh, 47 n1 h0l=, n1mboo ninaaltsoos y4zh7, bee n44 ho'd0lzin bik11'7q7 bee h0lne' (TTY: 711)...

