

Clinical Programs Available with Humana Healthy Horizons in Florida (Medicaid)



Hospital/ER

- Reduce readmissions
- Time-of-day trend assessment
- Support to help track/increase post-discharge follow-ups

Utilization Management

- Comprehensive screening to identify members at high risk for readmission
- Coordination of care and services and alignment with eligible programs, resources and value-added benefits
- Collaboration with hospital partners at admission and for proactive discharge planning

Care Management

- Special programs for adult and pediatric members, including:
 - Asthma
 - Chronic obstructive pulmonary disease
 - Congestive heart failure
 - Diabetes
 - Hypertension
- Care managers conduct hospital or PCP office visits to engage hard-to-reach members
- Assurance that valuable benefits are obtained
- Post-discharge assessment to identify/close gaps in care
- End-stage renal disease (ESRD) and chronic kidney disease (CKD)

Care Management (cont.)

- Transplant management
 - Pain management
 - Specialty neonatal intensive care unit (NICU)
 - Substance use program
 - HIV/AIDS
 - Sickle cell anemia
 - Cancer
- ### HumanaBeginnings™ Care Management
- High-risk pregnancy
 - Pregnancy specialized substance use program

- Coordination to community-based programs to address SDoH such as Healthy Start, Special supplemental nutrition program for women, infants, and children (WIC) and behavioral health/substance use disorder (SUD) programs.

Social Services

- Assessment of SDoH that may affect health outcomes
- Bridge to robust community resource solutions
- In-office collaboration between physician and patient to address high use and increase health literacy for medication and/or health management



Please send emails to the statewide Care Management Referral team at FL_MMA_CM_Referrals@humana.com

Humana Healthy Horizons® in Florida Clinical: **800-229-9880**

HumanaBeginnings Dedicated Phone Line: **800-322-2758 ext. 1500290**

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