Florida Long-Term Care (LTC): COVID-19 State of Emergency: Temporary Expansion of Long-Term Care Provider Qualifications

Humana Florida Medicaid's credentialing and re-credentialing process ensures that all long-term care (LTC) providers are appropriately qualified, as specified in Rule 59G-4.192, Florida Administrative Code and the participant directed option provider qualifications specified in the SMMC contract. Effective March 20, 2020, the following service provider are temporarily eligible to render additional LTC services (as specified in the chart below and as authorized by Humana Florida Medicaid) in the enrollee's home during the state of emergency.

Temporary Expansion of LTC Service Providers	
LTC Covered Services	Eligible LTC Provider
Adult Companion	Adult Day Health Care Center
	Independent Registered Nurse
	Licensed Practical Nurse
	Older Americans Act (OAA Provider
Attendant Care	Adult Day Care Center
	Community Center for the Elderly
	Health Care Service Pool
Behavior Management	Nurse Registry
Homemaker	Independent Registered Nurse
	Licensed Practical Nurse
Home-Delivered Meals	Adult Day Health Care Center
Intermittent and Skilled Nursing	Adult Day Health Care Center
	Center for Independent Living
	Community Care for the Elderly
	Health Care Service Pool
	Independent Registered Nurse
	Licensed Practical Nurse
	Nurse Registry
Medical Supplies and Equipment	Community Care Center for the Elderly
Medication Administration	Adult Day Health Care Center
	Participant Direction Option ¹
Medication Management	Adult Day Health Care
	Participant Direction Option ²
Personal Care	Adult Day Health Care Center
	Health Care Service Pool
	Independent Registered Nurse
	Licensed Practical Nurse
	OAA Provider

¹ Must be performed by MD, RN, LPN, PA within scope of practice.

² Ibid.

Temporary Expansion of LTC Service Providers	
LTC Covered Services	Eligible LTC Provider
Respite Care	Case Management Agency
	Health Care Service Pool
	Participant Direction Option
Transportation Services	Community Care for the Elderly
	Participant Direction Option

Providers **must** utilize appropriately licensed staff to perform services within the individual's scope of practice (e.g., a home health aide cannot be substituted to perform a skilled nursing task). In all cases, we will document in the enrollee's plan of care and case file the reason for the alteration of service providers or services during the state of emergency. Humana may collect the enrollee's or authorized representative's signature on the updated care plan by mail or during the next face-to-face visit with the enrollee.

For more information related to COVID-19 from the Agency, please visit: https://floridahealthcovid19.gov/.