

Florida Medicaid/Long-Term Care (LTC): COVID-19 State of Emergency: Temporary Extension of Florida Medicaid Recipients' Medicaid Coverage and Extension of Time to Complete Application Process

Temporary Extension of Florida Medicaid Recipients' Medicaid Coverage

The Agency for Health Care Administration (Agency) is extending all Florida Medicaid recipients' Medicaid coverage until the end of the current State of Emergency related to COVID-19. The state of emergency went into effect on March 9, 2020. Medicaid enrollees will get a letter before their Medicaid coverage will end. They do not need to do anything to keep their Medicaid, and their benefits will remain the same. No Medicaid recipient will lose Medicaid eligibility during the State of Emergency.

Physicians must confirm Medicaid eligibility before providing services. You can confirm Medicaid eligibility:

- **Online** – Go to the [FLMMIS web page](#) and verify enrollee eligibility.
- **Call** – Call us at 1-800-477-6931 to verify enrollee eligibility.

Temporary Extension of Time to Complete Medicaid Application Process

During the State of Emergency, individuals applying for Medicaid may be unable to submit all the documentation required to process their application. Beginning with applications the Agency received in February 2020, the Agency is extending the timeframe for individuals to submit any necessary paperwork by 120 days from the date the application was received. If the Medicaid application is approved, the individual's Medicaid eligibility effective date will be the first day of the month that the initial application was received. See example below.

Date Initial Application Received	Deadline to Submit All Paperwork	Medicaid Eligibility Effective Date
March 7, 2020	July 4, 2020	March 1, 2020

For updates on implementing these policy initiatives, please visit the Agency's COVID-19 information site at <https://MyFLFamilies.com/COVID19/access.shtml> or contact the Department of Children and Families at 1-850-300-4323 (TTY: 1-800-955-8771).

For more information related to COVID-19 from the Agency, please visit: <https://floridahealthcovid19.gov/>.